



PRODUCT ADVISORY

Products: DL405 Counter I/O Module

Number: PA-D4-026

Part No.: H4-CTRIO

Date Issued: 06/23/03

Subject: Compatibility requirements for H4-CTRIO

Revision: Original

Products Affected D4-450, CTRIO Workbench Software Utility, Think&Do Studio and Think&Do LIVE Software

Description of Problem

- D4-450 PLCs purchased prior to the release of new H4-CTRIO, before 6/23/03), will require a CPU firmware upgrade to the current version.
- CTRIO Workbench Software Utility V2.12 or later is required for H4-CTRIO compatibility
- Think & Do Studio and LIVE Software require the following versions for H4-CTRIO compatibility:
 - Studio: Version 7.2 or later
 - LIVE: Version 5.5 or later

Solution

- For firmware upgrades, visit <http://support.automationdirect.com/firmware/index.html>. Download the firmware utility and latest firmware binary files for upgrading the D4-450 CPU as follows:
 - D4-450 with Mfg. Date Code of April 2000 or earlier
 - H8 (CISC) - V2.00
 - SH (RISC) - V1.50
 - D4-450 with Mfg. Date Code of May 2000 or later
 - H8 (CISC) - V2.00
 - SH (RISC) - V2.50

For the CTRIO Workbench Software Utility update, visit <http://www.automationdirect.com/support>.

- For Think & Do Studio and Think&Do LIVE Software updates, visit <http://www.Entivity.com>

Technical Assistance

If you have any questions regarding this Product Advisory, please contact Technical Support at 770-844-4200.

