



# PRODUCT ADVISORY

**Product:** H2-CTRIO DL205 High Speed Counter Module **Number:** PA-H2CTRIO-01

**Part No:** H2-CTRIO **Date Issued:** 7/13/01  
**Revision:** Original

**Subject:** Compatible Software and Firmware Versions to Support H2-CTRIO  
**Products Affected:** D2-240, D2-250, H2-EBC, H2-WPLCx-TD, PC-PGMxx-x, PC-TND-SD, PC-TND-LIVE

**Description of Problem:** For the H2-CTRIO module to function properly, the following PLC CPU, and/or EBC firmware and programming software versions must be installed.

**Solution:** **D2-240 CPU:** Install UV-PROM memory chip **version 3.22 or later**; contact AutomationDirect Technical Support at the phone number below for shipment of a free memory chip.

**D2-250 CPU:** Install F-ROM memory firmware **version 1.56 or later**; download firmware file and firmware upgrade utility from AutomationDirect website at <http://ftp.automationdirect.com/firmware/> or contact AutomationDirect Technical Support at the phone number below to receive a Return Authorization for your D2-250 CPU to be upgraded.

**H2-EBC:** Install F-ROM memory firmware **version 2.1.357 or later**; download firmware file and firmware upgrade utility from Host Engineering website at [www.hosteng.com](http://www.hosteng.com) or contact AutomationDirect Technical Support at the phone number below to receive a Return Authorization for your H2-EBC to be upgraded.

**PC-PGMxx-xx DirectSoft32 Programming Software:** Install DirectSoft32 Programming Software maintenance release **version 3.0c build 71 or later**; download free maintenance release from AutomationDirect website at <http://support.automationdirect.com/downloads.html>

**H2-WPLCx-TD, PC-TND-SD, PC-TND-LIVE:** Install the appropriately noted software and WinPLC updates as designated for H2-CTRIO support on the Entivity Think&Do website at [www.think&do.com](http://www.think&do.com)

**NOTE:** Preliminary Manual included with module at no cost. If you have a H2-CTRIO-M manual on backorder, the final manual will be shipped when it is released.

**Technical Assistance:** If you have questions regarding this Product Advisory, please contact us at 770-844-4200 for further assistance.