

CTRIO Hardware Upgrade Procedure

From time to time, we make enhancements to the CTRIO modules that can only be accomplished by changing to the hardware. Since these types of changes cannot be done in the field, you must send your CTRIO module back to us. These upgrades will be performed the day we receive the CTRIO. We'll retest the CTRIO and ship it out that same day.

In February of 2004, we implemented a new feature that will require an update to the CTRIO hardware. So, if you have an H2-CTRIO, H4-CTRIO or T1H-CTRIO that you want to be upgraded, we will perform the upgrade for free, but we do ask that you pay the shipping costs.

Please send the CTRIO to:

Host Engineering, Inc.
593 A.A Deakins Road
Jonesborough TN 37659
Attn: CTRIO Upgrade

Return Shipping instructions:

Please include a note in the box with the CTRIO:

Return Address
Contact person
Phone number
Email address
Shipping account number
Any special shipping instructions (UPS Red, UPS Ground, etc.)